1

COMPUTER SYSTEMS TECHNOLOGY (CERTIFICATE)

Catalog Effective Term: Fall 2024

Program Code: CTCSTC **Credential:** Certificate

High Demand Occupation, High Skill Occupation, High Wage Occupation

This program prepares students for employment as a microcomputer service technician. While preparing students to pass the Computer Technology Industry Association's (CompTIA) A+ Certification Examination, the program goes well beyond the requirements of the exam. The student will develop hands-on troubleshooting skills in solving hardware problems, working with operating systems, and relating to customers. This program also provides the foundation for Washtenaw Community College's two advanced certificates in computer networking.

Articulation

Eastern Michigan University, BS degree

Copies can be obtained from the Counseling Office, a program advisor, or from the Curriculum and Assessment Office Web site: http://www.wccnet.edu/learn/transfer-wcc-credits/articulation-agreements.php.

Minimum Credits Required for the Program: 18

Code	Title	Credits
Major/Area Requirements		
BMG 205	Creating the Customer Experience	3-4
or CST 270	Computer Forensics	
CST 120	Command Line Fundamentals	3
CST 160	Computer Systems Technology I	4
CST 165	Computer Systems Technology II	4
CST 185	Local and Mobile Networking Essentials	4
Total Credits		18